



The Flexible Online Appointments Management System for Generic Bookings

Product sheet

Our generic bookings solution is designed to give council staff a flexible system which they can customise to meet their own needs. It is for all appointments not covered by our more complex modules. For use by administrators, front line service staff, members of the

public and trusted third parties, it can be adapted as required for appointments such as

- Councillors' surgeries
- Advisers' meetings
- Burials and cremations

The Zipporah system gives you

• A best-value solution for all services

- Our flexible system is designed for a range of services and appointment types
- You can create as many resources and calendars as you need
- You can create booking types for user selection
- You can define calendar restrictions and dependencies

• Easy use

- Our sophisticated yet simple system is suitable for all levels of user, irrespective of training
- All users can access our real time web-based solution from anywhere

• Better service levels

- The system's in-built intelligence and validation system only accepts valid appointments and requests, meaning a better service for the public and back office staff.
- Our unique approach lets users define their own workflows, resulting improved processes and service
- You can set up bookings' costs and take payments, if required

• Flexible forms

- You can create comprehensive data capture forms to suit your own booking requirements

• Quick and easy installation

- Our state-of-the-art 'zero footprint' technology means no disruption to service areas
- No installation of software on staff PCs
- The system can be introduced in stages, letting you maintain control, with seamless departmental and contact centre integration

• Easy integration with existing systems

- Our unique solution enables easy integration with existing back office finance, payment and other systems
- Removal of manual processes and duplication of data entry means real efficiency savings

• Effective management

- Our system includes a fully integrated automated suite of reports, giving you all you need to report on income, bookings and calendars

Our system will streamline and enhance the way in which you run your appointments system, thus improving the service you offer the public. We work closely with you, discussing your council's specific requirements so you get exactly the system you need and one which will work for you.

For a no obligation, free demonstration, call us now on 029 2064 7048

Or email us at info@zipporah.co.uk or visit our website www.zipporah.co.uk