



The Comprehensive Solution to Managing Pest Control Appointments Online

Product sheet

Our fully comprehensive solution is designed to enable local authorities to control and manage their appointment booking for Pest Control Officers online.

Easy to use by both staff and customers, it incorporates a total workflow management system as well as easy front end access.

- The built in intelligence in our system means that you can provide an easy to use, worry free process for dealing with appointments for the Pest Control Officer that streamlines your services and allows staff to be more efficient
- You will be in control with fully integrated, automated reporting providing all you need to report on all aspects of the service so you can provide better management of the process and maximise the schedule of your officers
- Provide your citizens with a fully joined up service through our state-of-the-art technology which allows easy integration with existing finance, payment and other systems
- Customise the system to fit the look and feel of your own web design with our unique technical architecture
- Provide easy access to both the public and your staff through our leading web based system. It's zero footprint so no other software is needed making it easy and quick to install

Product Features

- Payment rules built in
- Fully flexible to allow creation of bespoke intelligent data capture forms relevant to your council
- Identify logic for questions and identify to whom each element of logic should apply
- Order tracking through the workflow can be set up
- A full range of reports is available

Technical Information

- Zero footprint access without downloading predefined software
- Zipporah uses ASP.net (C#) on a 3-tier architecture ensuring scalability alongside a robust and efficient system
- Can be integrated to a range of back office systems through the use of XML, XSL, Web Services and SOAP
- Methodologies all ensure conformance to eGIF requirements

We have implemented systems for many types of council, which helps us understand your challenges and provide you with better solutions. We consult with you at every stage to develop a system that works for you and we can offer you valuable advice on improving your processes to help with efficiencies and maximise service levels to citizens.

For a no obligation, free demonstration, call Gemma Hooper now on **029 2064 7048**
Or email at gemmahooper@zipporah.co.uk or visit our website www.zipporah.co.uk