



The Comprehensive Solution to Managing Bulky Waste Collections Online

Product sheet

Our fully comprehensive solution is designed to enable local authorities to control and manage their bulky waste collections online. Easy to use by both staff and

customers, it incorporates a total workflow management system for collection of waste, booking a waste adviser and managing payments.

- The built in intelligence in our system means that you can provide an easy to use, worry free process for dealing with collection schedules that streamlines your services and allows staff to be more efficient
- Our intelligent system also means that collection rules, payment calculations and volume calculations are automatic and so reducing the number of errors and improving the service to citizens
- You will be in control with fully integrated, automated reporting providing all you need to report on all aspects of collections to improve the speed of collections and to provide better management of the process
- Provide your citizens with a fully joined up service through our state-of-the-art technology which allows easy integration with existing finance, payment and other systems
- Customise the system to fit the look and feel of your own web design with our unique technical architecture
- Provide easy access to both the public and your staff through our leading web based system. It's zero footprint so no other software is needed making it easy and quick to install

Product Features

- Payment rules built in to include payment calculations based on the number of items, maximum number of collections per year and the number of free collections per year
- Rules included for volume calculations and route planning
- Fully flexible to allow creation of bespoke intelligent data capture forms relevant to your council
- Identify logic for questions and identify to whom each element of logic should apply
- Order tracking through the workflow can be set up
- A full range of reports is available

Technical Information

- Zero footprint access without downloading predefined software
- Zipporah uses ASP.net (C#) on a 3-tier architecture ensuring scalability alongside a robust and efficient system
- Can be integrated to a range of back office systems through the use of XML, XSL, Web Services and SOAP
- Methodologies all ensure conformance to eGIF requirements

We have implemented systems for many types of council, which helps us understand your challenges and provide you with better solutions. We consult with you at every stage to develop a system that works for you and we can offer you valuable advice on improving your processes to help with efficiencies and maximise service levels to citizens.

For a no obligation, free demonstration, call Gemma Hooper now on **029 2064 7048**
Or email at gemmahooper@zipporah.co.uk or visit our website www.zipporah.co.uk